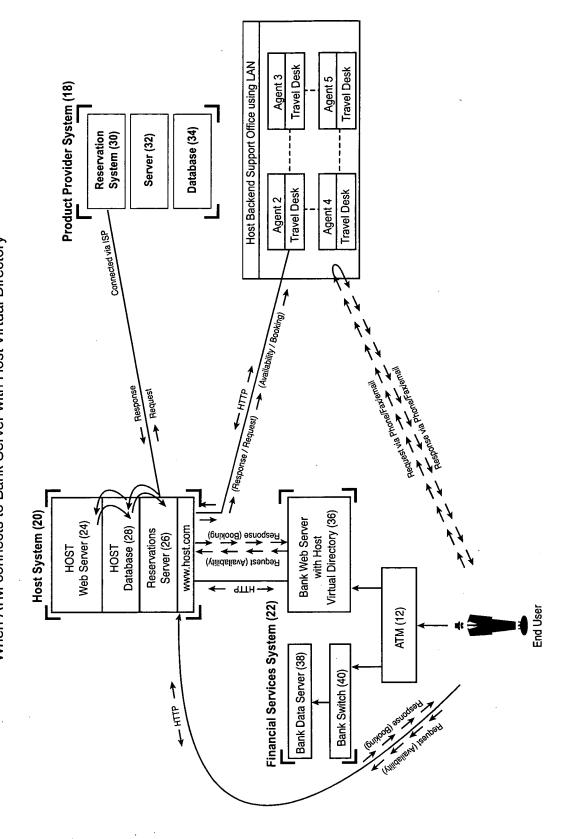


Figure 3

The ATM Machine (12)

Figure 4

**Figure 5 A**When ATM connects to Bank Server with Host Virtual Directory



Host Backend Support Office using LAN Product Provider System (18) Reservation System (30) Database (34) Server (32) Travel Desk Travel Desk Agent 2 Agent 4 Connected via ISP When ATM connects to Special Web Server Response Figure 5 B Host System (20) HOST Web Server (24) Special Web Server(42) HOST Database (28) ▲ Reservations Server (26) Request (Availability) www.host.com E Elinancial Services System (22) ↓ ATM (12) Bank Data Server (38) Bank Server (36) Bank Switch (40)

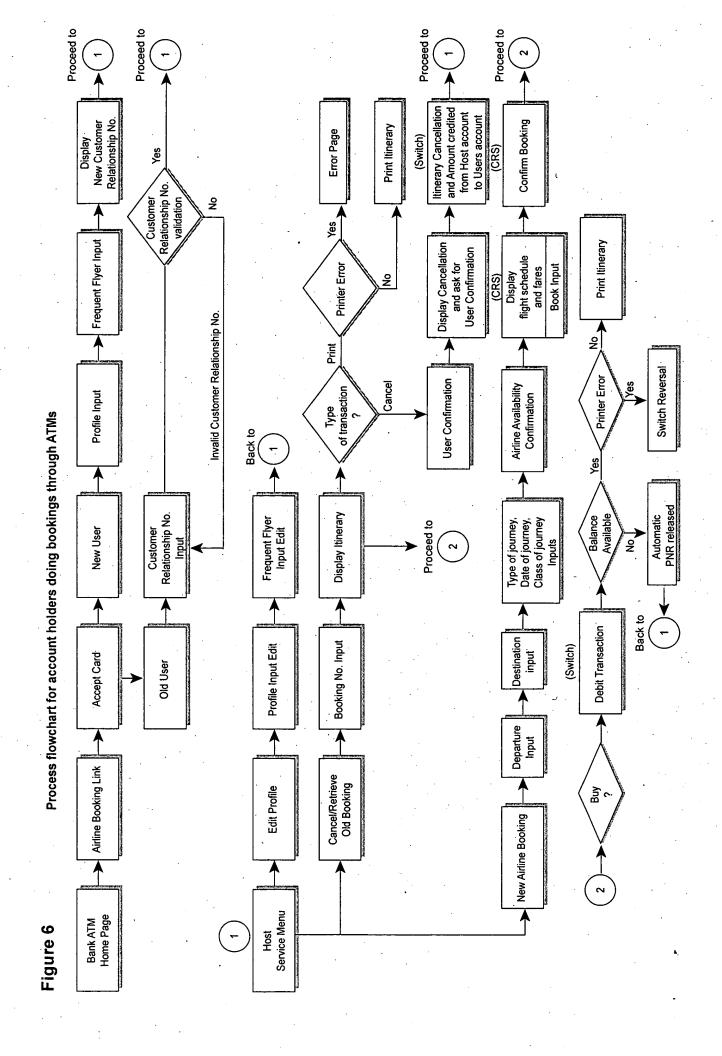
**Travel Desk** 

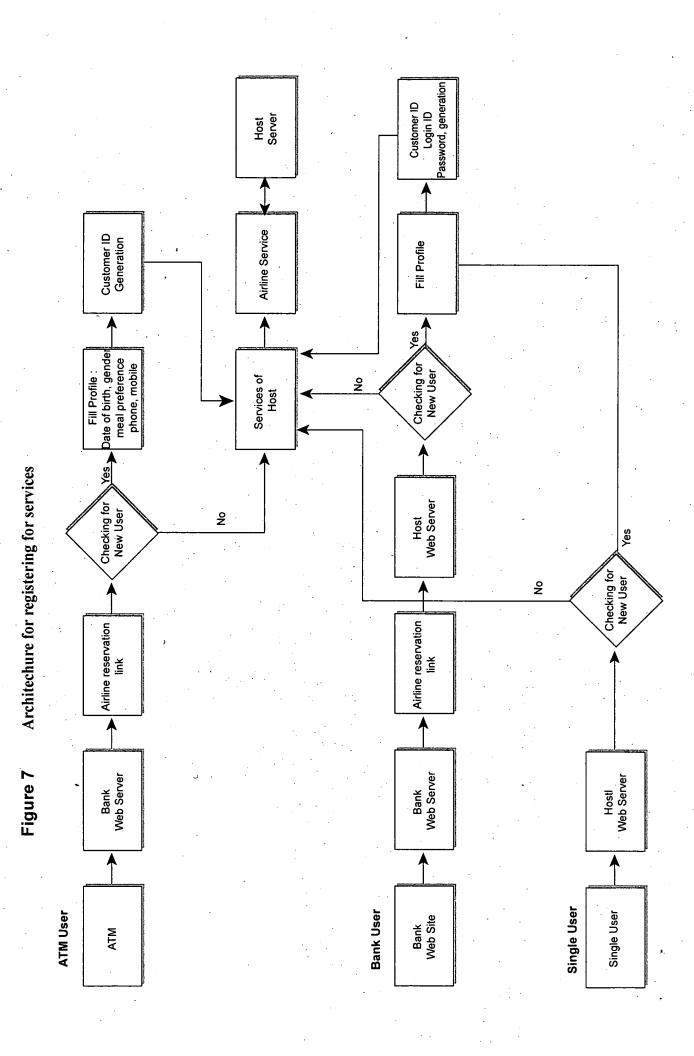
Agent 3

Travel Desk

End User

Agent 5

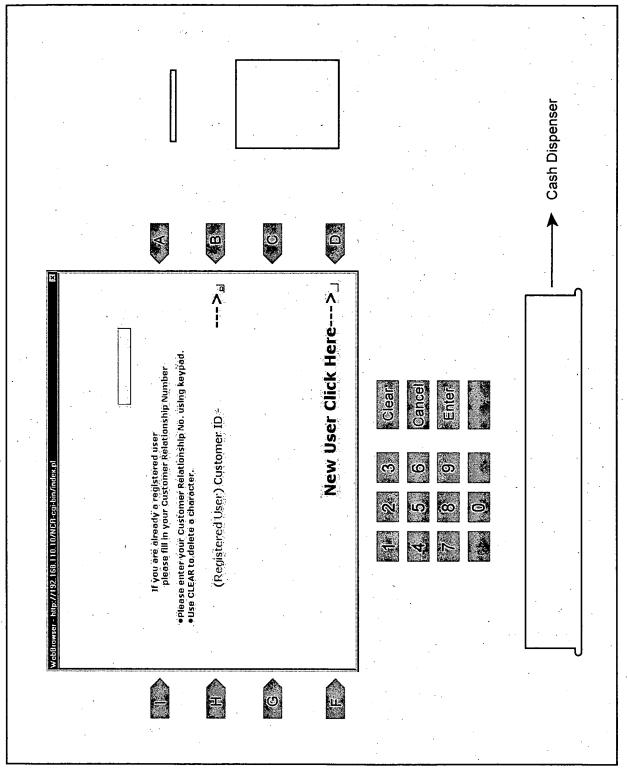


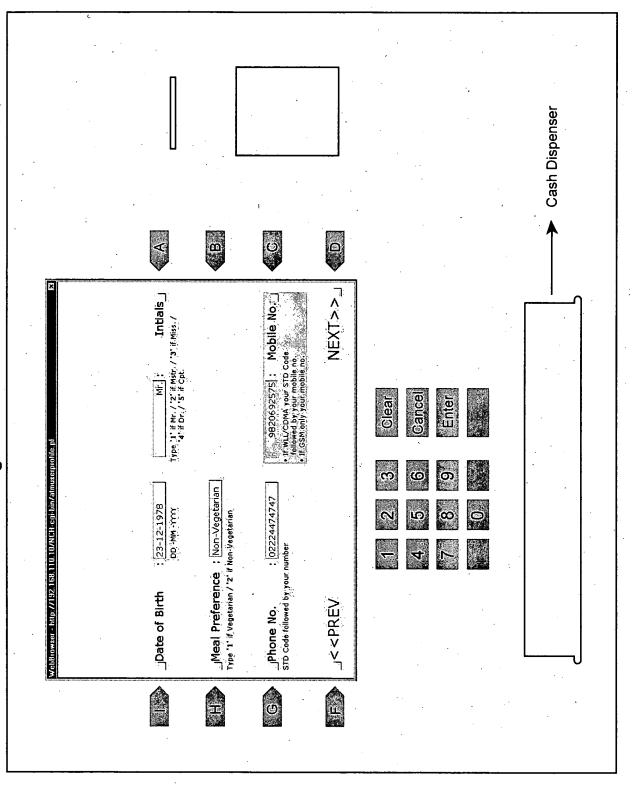


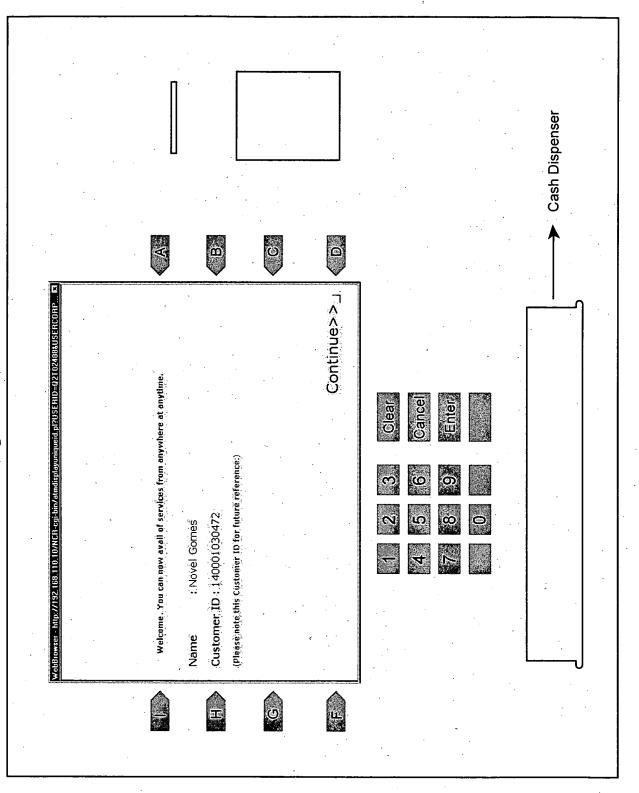
Service of Host Airline Service Host Server Customer ID
Login ID
Password, generation Customer ID Login ID Password, generation ı 1 1 Customer ID Generation Customer ID Generation Fill Profile Fill Profile Yes Yes Customer ID
Login ID
Password, generation Checking for New User Checking for New User Fill Profile Fill Profile ŝ ž Yes 🔻 Yes ŝ å Checking for New User Checking for New User Host Web Server Host Web Server 1 Fill Profile 1 ı Yes Airline reservation link ž Airline reservation link Airline reservation link Airline reservation link Checking for New User F Figure 8 Bank A Web Server Bank B Web Server Bank B Web Server Bank A Web Server Host Web Site Bank B Web Site Bank A Web Site Single User Single User Bank A Web Site Bank B Web Site Bank B **Bank A** Bank A ATM Bank B ATM Bank A ATM Bank B ATM

Architechure for Customers accessing services through different Banks

Figure 9







Cash Dispenser A > (B O > Retrieve/Cancel Booking------Airline Booking---Edit Profile--- Please choose your options to proceed -Enter Figure 12 0

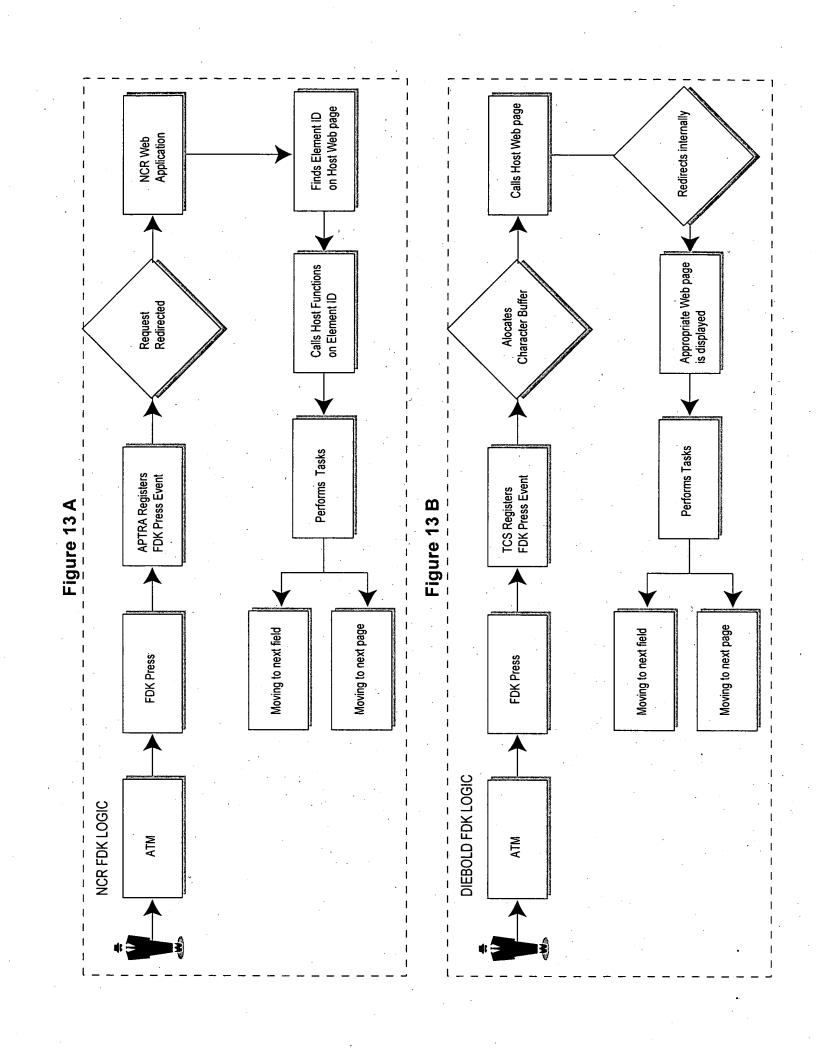
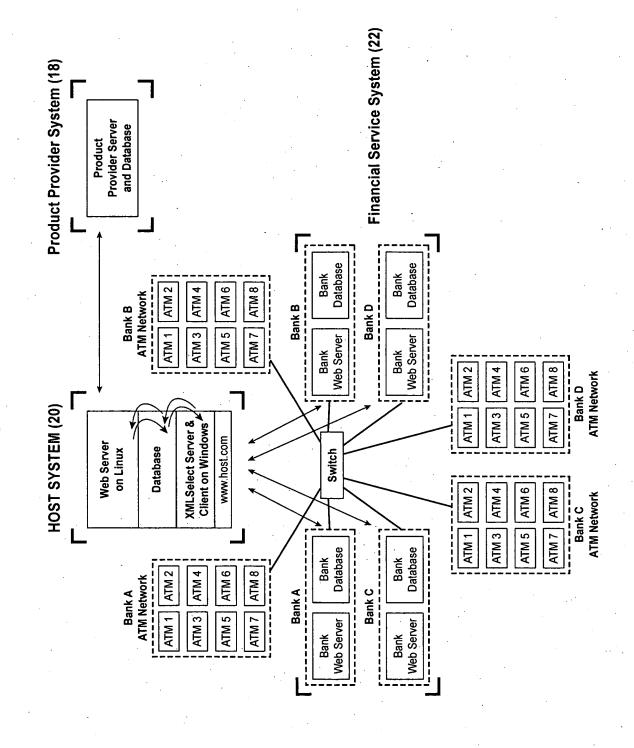


Figure 14



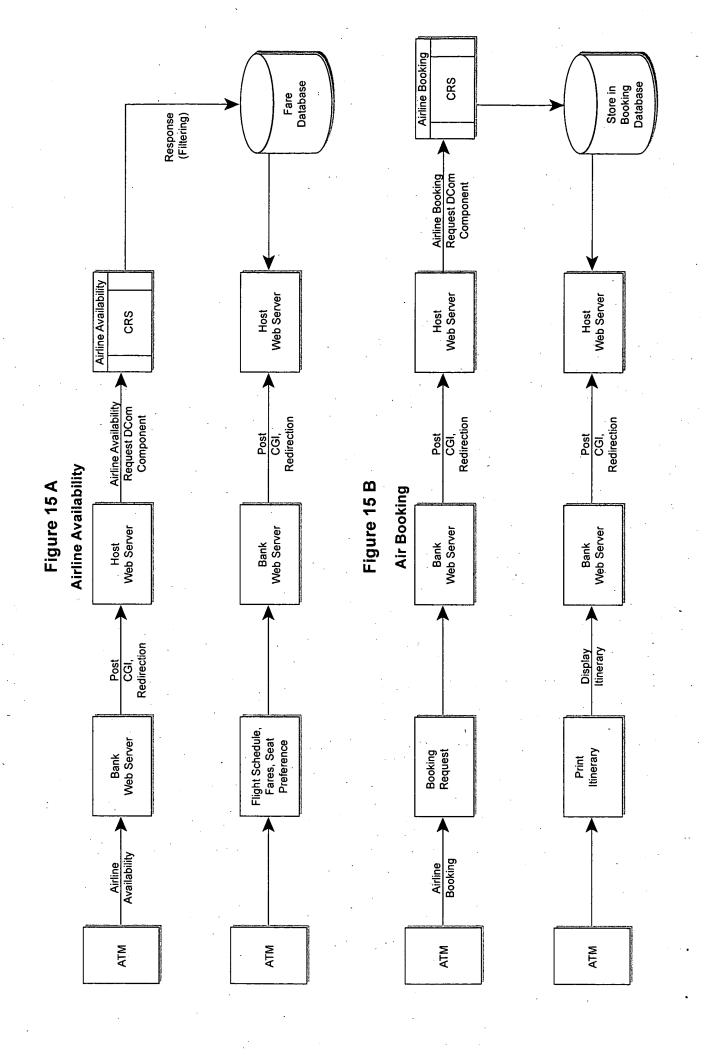


Figure 16

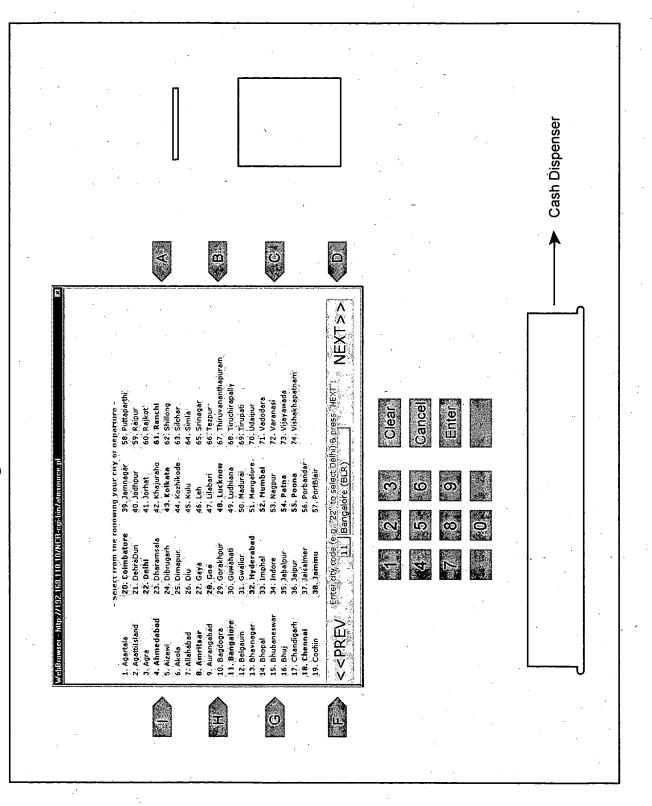
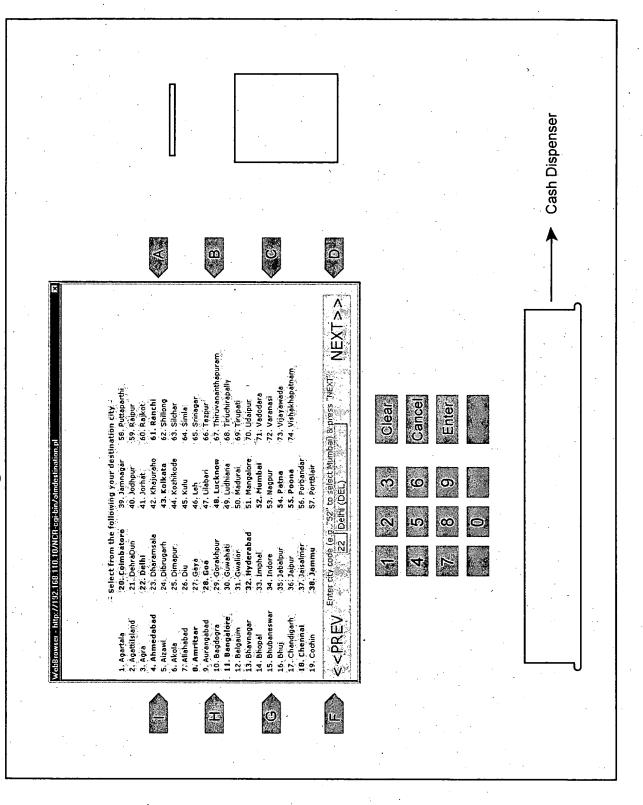
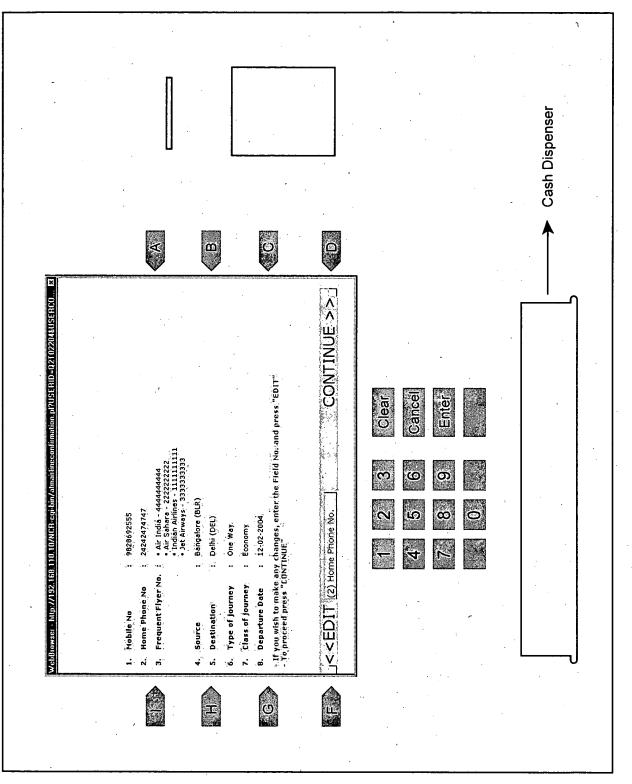


Figure 17



Cash Dispenser B O A NEXT >> \_ | Class of Travel: | Economy | 12 for Business | 13 for First | Field marked in "BLUE" is currently active. Piese select the Field and then enter values using numeric keypad. Enter Cancel Clear Figure 18 One way Type 1' if One way / '2' if Round Way 6 9 3 WebBrowser - http://192.168.110.10/NCH-cgi-bin/atm .12-02-2004. DD.-MM -YYYY 8 0 2 2 7 4 ]<< Departure J<< Journey J<<PREV F S)

Figure 19



																		Cash Dispenser	<u>-</u>
						•				٠.,		: .			•			Cash D	
		12-14-14-14-14-14-14-14-14-14-14-14-14-14-	A			ω •		0			O V								
	Economy	Point to Point									MORE >>_						Ī	<u> </u>	^
	Class of Travel: Economy	Type of Fare Adv. Purchase Point to Point	The state of the s	4,411 [30 days]	4,412 [30 days]		4,412 [30 days]		4,412 [30 days]	4,411 [30 days]	MOR								
	Clas	Normal		Seat Available.	eat Available	łot Kņown	Seat Available	lot Known	Seat Available	Seat Available		Clear	Cancel	Enter					
		Flight no. Aircraft Type Journey Time	IC-804 Airbus A320 Not Known 2H: 30M	\$2-122 Boeing 737.	9W-802 Boeing 737 Seat Available 2H: 40M	IC-505 Airbus A320, Not Known 2H: 30M	9W-816 Boeing 737 2H: 40M	IC-903 Airbus A320 Not Known 2H: 30M	9W-812 Boeing 738 2H: 45M	S2-124 Boeing 737 2H 40M	tion no.	3	9	တ					
·		Arrival Arrival date Arrival time				Delki 12:02:2004 12:00		ì			ŏ	<b>18</b> 2	.5	8.	0.				
	jalore - Delhi		the part of the pa				·				S		4	7		<b>]</b>			
	Options for Bandal	Depart Depart da	Bangalore -1 12-02-2004 06:15		Bangalore -3 12-02-2004 07:40	Bangalore -4 12-02-2004 09:30	Bangalore -5 12-02-2004 16:00	Bangalore -6 12-02-2004 16:30		Bangalore -8 12-02-2004	< <edit< td=""><td>· ·,</td><td></td><td></td><td>٠.</td><td></td><td></td><td></td><td></td></edit<>	· ·,			٠.				
	Optio	Option 110	Option-1	Option-2	Option-3	Option-4	Option-5	Option-6	Option-7	Option-8	<u>V</u>					٠	L		—

Cash Dispenser 0 В A > BOOK>>\_ Class of Travel: Economy Type of Fare
Advance Purchase
(4412)
(30,445) Choose in which type of fare you wish to book the tickets ? Advance Purchase. Type '1' if Best Fare / '2' if Advance Purchase. Cancel Clear Flight no.
Alraraft Type
Journey Time
9W-82
9W-82
2H-45M
2H-45M Enter တ က ဖ Options for Bangelore (BLR) - Dehli (DEL)

outon Depart Annies

to Depart ate Annies at ω 0 N 4 J< < PREV Ø I

Figure 22

Cash Dispenser A O B Figure 23 Enter Cancel ဝ œ Please wall while we book seats for you. 4 **O** (F)

Cash Dispenser 0 O V ( B  $\left( \begin{array}{c} \mathsf{A} \end{array} \right)$ Please wait while system prints your itinerary... Figure 24 Enter <u>ق</u> ෨ ω စ ш

Cash Dispenser A 💸 O ٥ B Attline Pitit. PNR Status FVCKMU Confirmed Figure 25 Cancel Enter Clear Total Fare: 9,538 Flight no. Aircraft Type Journay Time 9W-612 738 2:45 WebBrowser - http://192.168.110.10/NCR-cgi-bin/success.pl 3 ဖ တ ω Passengeri MR. GIBV SAMUEL
Depart
Dep 9 

Cash Dispenser <u>်</u> B A Reference No. : (450000009538) ----> Please enter the reference no, of your itinerary Figure 26 Cancel Clear Enter တ 9 8 A < < PREV **©** 

Cash Dispenser о У (C) B. Airline BNR, PNR Status FVCKMU Confirmed, Figure 27 Cancel Enter Clear 9 6 Booking No.: 450000009538 Booking Date: 14/1/2004 J<<PREV ග

Figure 28

Cash Dispenser

Figure 29

80 mm

Transaction No.: 0001

Booking No.:234567890123 Date:22/11/2003

Passenger Name: MR. AMIT SHAH

Class:Economy Total Fare:Rs.16,038

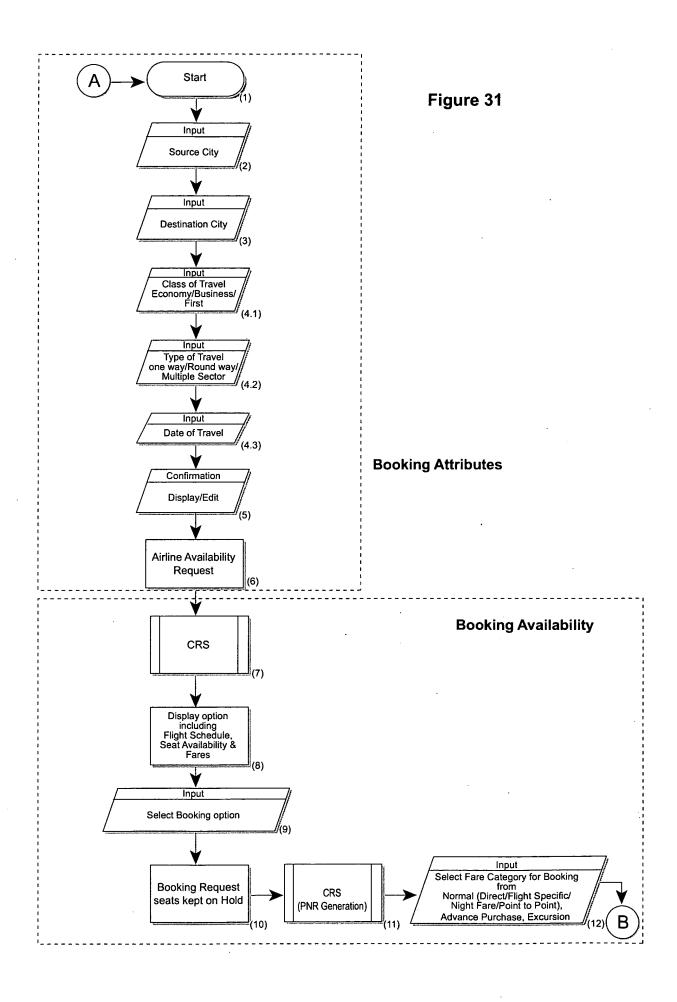
12DEC03 Aurangabad-Mumbai Jet 9W-3104 Dep08:45AM Arr09:45AM Confirmed PNR:GCPLDQ FARE:Rs.3,348 NORMAL 12DEC03 Mumbai-Cochin Sahara S2-202 Dep12:10PM Arr13:55PM Confirmed PNR:N7OJZ FARE:Rs.7,455 NORMAL 12DEC03 Cochin-Chennai Jet 9W-492 Dep14:40PM Arr15:40PM Confirmed PNR:GCPLDQ FARE:Rs.5,235 NORMAL

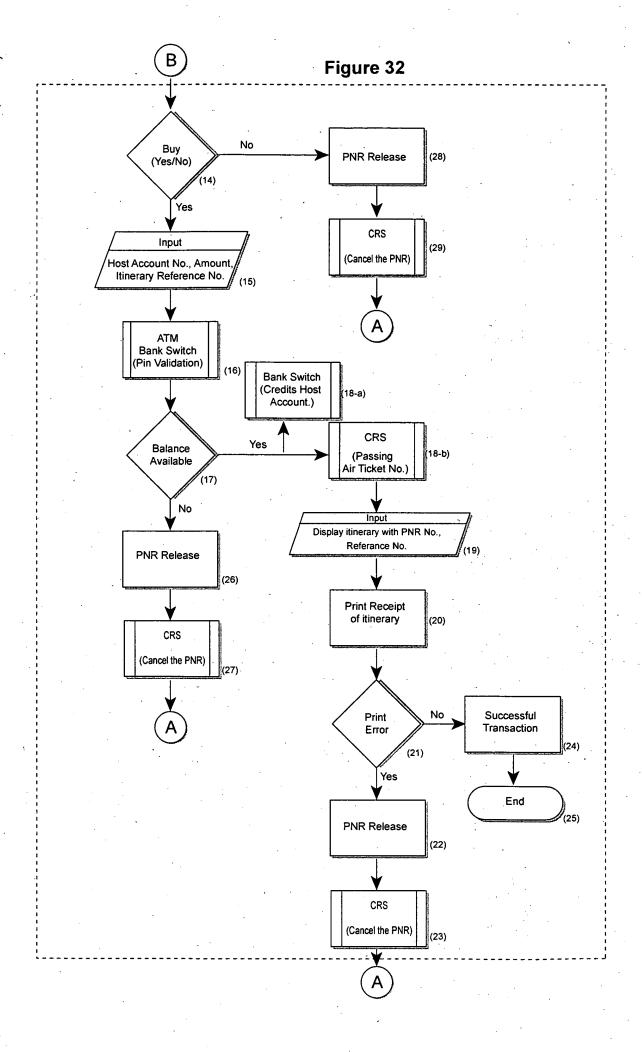
For assistance phone (91)(22)24474747 in Mumbai or log on to www.host.com

## **The Printed Receipt**

NCR Receipt 40 characters width including spaces by 22 lines in height

TO MM





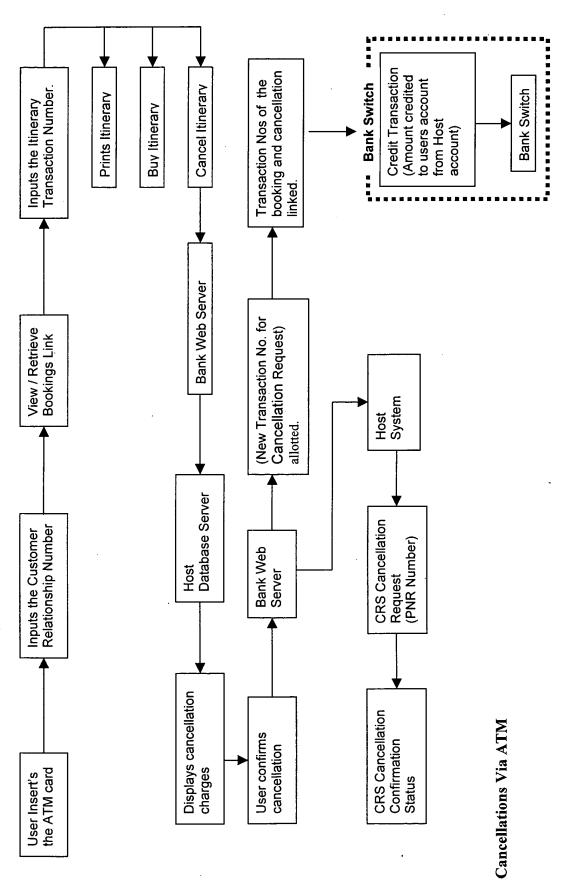


FIGURE 33

## Cancellations Via Phone or Internet

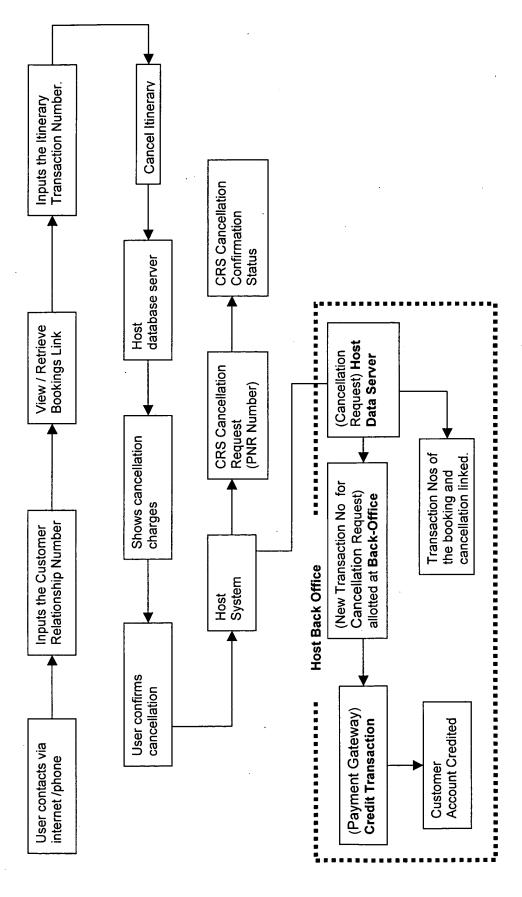


Figure 34

CRS XML COM Component Function call Response in XML format Host Fare Database Host Web Server Host Web Server XML-RPC Function call Host Response in XML format along with fares Bank Web Server Bank Web Server Display Host Response on ATM ATM

Figure 35

XML- CRS Connectivity